



Monthly Status Report
Current through January 5, 2018

Combined Ridership Statistics:

Average Daily Boardings:	<u>November 347;December 296;January 267</u>
Trips per month (total service):	<u>November 6,924;December 5,915;January 1,066</u>
Daily High:	<u>November 16 (440);December 7 (437);January 4 (307)</u>
Daily Low:	<u>November 22 (177);December 26 (143);January 5 (228)</u>
Heaviest Volume Hours:	<u>Piedmont-Lenox 8:30am-9:34am</u> <u>Lenox Park 4:30pm-5:30pm</u>
Lowest Volume Hours:	<u>Piedmont-Lenox 6:30pm-7:14pm</u> <u>Lenox Park 12:30pm-1:30pm</u>
Highest Volume Stops:	<u>Piedmont-Lenox = Buckhead MARTA Pedestrian Bridge</u> <u>Lenox Park = Atlanta Plaza/Resurgens Plaza/Lenox MARTA</u>
Lowest Volume Stops:	<u>Piedmont-Lenox = Securities Centre</u> <u>Lenox Park = AT&T Building 1277</u>

Key observations: Buc ridership up significantly from last year. The Piedmont Lenox line had an increase of 36% average daily ridership and the Lenox Park line had an increase of 12% average daily ridership from October of last year.

We received 1 (one) inquiry to the hotline in November and 1 (one) inquiry to the hotline in December.

11/27/17 Please add a tracking device to the shuttles so we know where it is.

12/19/17 I've been waiting at Atlanta Plaza for the shuttle for 45 minutes.



Monthly Status Report
Current through March 9, 2018

Combined Ridership Statistics:

Average Daily Boardings:	<u>January 275;February 303;March 278</u>
Trips per month (total service):	<u>January 5,764;February 6,056;March 1,943</u>
Daily High:	<u>January 11 (345);February 14 (371);March 8 (313)</u>
Daily Low:	<u>January 15 and 18 (119);February 19 (227);March 9 (226)</u>
Heaviest Volume Hours:	<u>Piedmont-Lenox 8:30am-9:34am</u> <u>Lenox Park 4:30pm-5:30pm</u>
Lowest Volume Hours:	<u>Piedmont-Lenox 6:30pm-7:14pm</u> <u>Lenox Park 12:30pm-1:30pm</u>
Highest Volume Stops:	<u>Piedmont-Lenox = Buckhead MARTA Pedestrian Bridge</u> <u>Lenox Park = Atlanta Plaza/Resurgens Plaza/Lenox MARTA</u>
Lowest Volume Stops:	<u>Piedmont-Lenox = Tower Place</u> <u>Lenox Park = Lenox Square Food Court</u>

Key observations: Buc ridership up significantly from last year. The Piedmont Lenox line had an increase of 36% average daily ridership and the Lenox Park line had an increase of 12% average daily ridership from October of last year.

We received 2 (two) inquiries to the hotline in January and 1 (one) inquiry to the hotline in February.

- 1/26/2018 Where do I catch the shuttle from Buckhead MARTA station?
- 1/26/2018 What time is the last pick up at Buckhead MARTA station?
- 2/1/2018 Does the Lenox Park line go to Phipps Plaza?